

SPIDER User Tips

(Service Provider Identification & Exploration Resource)

Getting Comfortable with SPIDER Quickly

There are 4 Different Search Options

Locate Programs based on an Area of Interest such as an Address, Zip Code, City, Neighborhood, or County Location



Locate Programs based on your Current Location



Agency Search



State-Wide Program Search

When To Use Each Search Method

Search By Area of Location: Searching for Programs from a Preferred Location is most useful to locate services within the location that meets your needs such as services within a specific neighborhood or city, near a school, and/or from a specific address.

Search By Current Location: Searching for Programs from your Current Location is most useful when you need to find services from your immediate location.

Agency Search: An Agency Search is most useful when you want to learn more about an Agency and the Programs they offer to individuals, families, and the community.

State-Wide Search: A State-Wide Search is most useful when you want to learn more about what types of Programs are available throughout Illinois, and/or you want to assess service deserts, service gaps, and the potential to network with like-services.

Program Search by Area of Interest

- To Locate an Area of Interest type in an Address, Zip Code, Neighborhood, City, or County into the “Search from location or zip code” box and click the “**Locate Address**” button.
- Once SPIDER has found your desired location, an Avatar will appear on the map identifying your preferred location.
- You can then begin to fill in specific Search Criteria that meet your needs or leave the search parameters blank to identify all programs within a specific Area of Interest.

The screenshot shows the SPIDER web application interface. At the top, there is a navigation bar with 'SPIDER', 'Home', 'Help', 'About', 'Admin', and 'Log in'. Below this is a search section with a text input field labeled 'Search from location or zip code:' and two buttons: 'Locate address' and 'Get my location'. A black arrow points from the first bullet point to this search box. Below the search section is a map of Illinois and surrounding areas, with a blue avatar icon placed on the map near Chicago. A black arrow points from the second bullet point to this avatar. To the left of the map is a search criteria form with the following fields: 'Agency Name:' (text input), 'Program Type:' (dropdown menu with 'All' selected), 'Service Type:' (dropdown menu with 'All' selected), 'Payment Type:' (dropdown menu with 'All' selected), 'Language:' (dropdown menu with 'English' selected), 'Maximum Distance:' (dropdown menu with '5' selected), 'Services Offered in Home?' (checkbox), and 'Accepts DCF's Youth in Care?' (checkbox with a checkmark). There are 'Search' and 'Clear Search' buttons at the bottom of the form. A red text note at the bottom of the map area reads: '* Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 500 records are displayed.' The footer of the page reads 'Copyright © 2017 Department of Children and Family Services Illinois'.

Tip: If searching for a city, it can be helpful to include “IL” in the search. ie: “Springfield, IL”

Program Search by Current Location

- Find your Current Location by leaving the “Search from location or zip code” box blank and click on the “**Get my Location**” button.
- Once SPIDER has found your Current Location, an Avatar will appear on the map identifying your location.
- You can then begin to fill in specific Search Criteria that meet your needs or leave the Search Criteria blank to identify all programs near your Current Location.

The screenshot displays the SPIDER web application interface. At the top, there is a navigation bar with links for Home, Help, About, Admin, and Log In. Below this is a search input field labeled "Search from location or zip code:" with a green "Locate" button and a "Get my location" button. A black arrow points from the text in the first bullet point to the "Get my location" button. The main content area is divided into two sections. On the left, there are several search criteria fields: Agency Name (text input), Program Type (dropdown menu set to "All"), Service Type (dropdown menu set to "All"), Payment Type (dropdown menu set to "All"), Language (dropdown menu set to "English"), Maximum Distance (dropdown menu set to "5"), Services Offered in Home? (checkbox), and Accepts DCFS Youth In Care? (checkbox). Below these fields are "Search" and "Clear Search" buttons. On the right, there is a map showing the Chicago area with a blue location pin. At the bottom of the map area, there is a red warning message: "* Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 500 records are displayed." The footer of the page reads "Copyright © 2017 Department of Children and Family Services Illinois".

Utilizing the Search Criteria

- If you are completing a location-based or State-Wide search you can utilize the Search Criteria to find the most appropriate services.
- You can further specify your search with Program Type, Service Type, Payment Type, Language and Maximum Distance.
- If you are looking for programs that are able to be offered in-home click the box for “Services Offered in Home.”
- If you need to specifically find a program that is able to work with DCFS Youth in Care, check the box that says “Accepts DCFS Youth in Care.”
- Click the “Search” button when you are ready to locate Programs. Programs will populate below the map. If you hit the Enter Key on your keyboard instead of clicking the “Search” button, your Search Criteria will be cleared and you will need to start your search over.

Tip: If you live outside the Chicagoland area bump up your Maximum Search Distance to increase the number of programs located.

Program Type: All

Service Type: All

Payment Type: All

Language: English

Maximum Distance: 5

Services Offered in Home?

Accepts DCFS Youth in Care?

Search Clear Search

* Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 500 records are displayed.

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TIP: The Program Type “*Health Clinics*” and the “*Services Offered In Home*” Search are **brand new features!** If you don’t find services right away under these new features, then continue to check back on them. The SPIDER team is working hard to add these resources to the database.

Utilizing the Program Search Reports

- The Program Search Report populates directly below the search screen of SPIDER after you complete a search.
- Reading from left to right, the distance from your Specified location is shown first, then the Agency, the Address, Phone Number and the Program(s) that meets your search criteria.
- You can click on the hyperlinked Agency name to access the Agency Details Report.
- You can click on the hyperlinked Program name to access the Program Report.

The screenshot displays the SPIDER search interface. At the top, there are navigation links for Home, Help, About, and Admin, along with a Log in button. Below the navigation, there are search filters: Language (English), Maximum Distance (25), Services Offered in Home? (checkbox), and Accepts DCFS Youth in Care? (checkbox). A Search button and a Clear Search button are also present. A map shows the search area around Champaign, Illinois, with a callout for Cunningham Children's Home at 1301 N. Cunningham Ave, Urbana, IL 61802. A red warning message states: "Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 800 records are displayed." Below the map is a table of search results with columns for Distance, Agency Name, Address, Phone, and Program(s). An Export button is located at the top right of the table. A black arrow points from the text in the first bullet point to the search filters, and another black arrow points from the text in the third and fourth bullet points to the Agency and Program columns of the table, respectively.

| Distance | Agency Name | Address | Phone | Program(s) |
|----------|--|--|--------------|---|
| 0.1 mi | Family Service of Champaign County | 15 E. Main Street Champaign, IL 61820 | 217-352-0099 | Retired and Senior Volunteer Program (RSVP) |
| 0.2 mi | St. Jude Catholic Worker House | 317 S. Randolph Champaign, IL 61820 | 217-355-9774 | Shelter |
| 0.2 mi | Family Advocacy in Champaign County | 310 W. Church Champaign, IL 61820 | 217-607-0546 | Family Advocacy Center |
| 0.2 mi | Kevin Elliott Counseling | 309 W. Clark St. Champaign, IL 61820 | 217-390-9066 | Kevin Elliott Counseling |
| 0.3 mi | Rosecrance (formerly Community Elements) | 70 E. Washington Champaign, IL 61820 | 217-398-8080 | TIMES Center |
| 0.3 mi | Family Service of Champaign County | 105 S. Clark St. Champaign, IL 61820 | 217-352-0099 | Counseling Program Children First Senior Transportation |
| 0.3 mi | Legal Aid of Eastern Illinois | 909 North First Street Champaign, IL 61820 | 217-352-0099 | Legal Services |

Tip: If this is a useful search, click the “Export” button and this entire Program Search Report will be transferred directly into an Excel spreadsheet that you can edit, email, and/or print it.

Utilizing the Program Reports

Tip: If you think this is a great resource you can Download it or Print it.

- A Program Report includes useful information ranging from Contact Details, Services Provided, Payment Options, Eligibility Requirements, Intake, Flex Funding Availability, and much more!
- The **Contact Name** is useful as it allows you to call the Program directly instead of leaving a voicemail in the Agency's general mailbox.
- **Intake information** allows the participant to be prepared with the appropriate documentation and have a successful first appointment.
- **Program Eligibility** helps to quickly identify the populations served and what risk factors (if any) are required to participate.

Tip: Programs are updated yearly. If you see a program that is out of date most likely Program staff were busy and did not get back to SPIDER staff with updates. We keep out of date programs listed in the database if we can see they are still operating to give you more resources to look through.

SPIDER Home Help About Us Log in

Download Print

Agency Name Harmony Center for Holistic Psychotherapy
Program Name Spectrum of Rockford LGBT Counseling Program
Program description Spectrum of Rockford LGBT is a safe place for Gay, Lesbian, Bisexual, Transgender, Questioning and Allies. We provide social and supportive activities in an alcohol free and smoke free environment. We welcome those of all ages. Spectrum of Rockford is led by LGBTQ professionals and provides supportive services such as support groups, individual therapy, couples therapy, and family therapy.
Program Comments Updated 12/6/2017 NC
Last Comprehensive Update 12/6/2017

Street Address 6625 N. Second Street
City Loves Park
Zip Code 61111
General Phone Number (815) 639-0300
Extension
Hotline Number
Agency Web-Address <http://www.harmonycenterforholisticpsychotherapy.com/>
Contact Person Dr. Lisa Breisch
Contact Phone Number (815) 639-0300
Contact Fax Number (815) 639-0303
Contact Email Address lisabreischpsyd@yahoo.com

Intake Referral Information
Intake Phone Number (815) 639-0300
Intake Phone Extension
Intake Coordinator Tiffany Scott and Kari Granderson
Referral Sources Anyone

Program Head Title Director
Program Head Lisa Breisch, PsyD
Web Address www.harmonycenterforholisticpsychotherapy.com/
Email Address Lisabreischpsyd@yahoo.com
Type of Treatment Mental Health Treatment
Population Served LGBTQ
Other Populations General Population
Level Of Care Outpatient
Capacity 50

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State-Wide Program Search

- If you have done any previous location searches clear them out by clicking on the “Home” button.
- Leave the “Search from location or zip code” bar blank
- Fill in the Search Criteria based on your needs or leave them blank
- Click the “Search” button
- The Programs that meet your search criteria will populate directly below the search screen. In a State-Wide Search, programs will be alphabetized by city name.

Tip: One Agency may have multiple Programs available at one location that meet your search criteria. If so, all appropriate Programs will be listed for each location. This applies to all searches.

SPIDER Home Help About Admin Log In

Search from location or zip code: [Locate address](#) [Get my location](#)

Agency Name:

Program Type: All

Service Type: All

Payment Type: All

Language: English

Maximum Distance: 5

Services Offered in Home?

Accepts DCFS Youth in Care? Search Clear Search

* Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 500 records are displayed.

| Distance | Agency Name | Address | Phone | Program(s) |
|----------|---|---|--------------|---|
| N/A mi | West Central Community Services Inc./Head Start | 202 West Snyder Street Addington, IL 61401 | 309-734-3151 | Head Start |
| N/A mi | YWCA of Metropolitan Chicago | 2055 W Army Trail Road Addison, IL 60101 | 312-372-6500 | Sexual Violence and Support Services Innovation & Technology Institute YWCA Technology IL Tiny Books Child Care Program Child Care Assistance Program |
| N/A mi | Lutheran Child and Family Services of Illinois | 343 W Lake Street Addison, IL 60101 | 800-363-5237 | Lutherbrook Child & Adolescent Center |
| N/A mi | Lutheran Child and Family Services of Illinois | 333 W Lake Street Addison, IL 60101 | 800-363-5237 | Foster Care |
| N/A mi | Lutheran Child and Family Services of Illinois | 329 W Lake Street Addison, IL 60101 | 800-363-5237 | Lutherbrook Academy |

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Agency Search

- If you have done any previous location searches clear them out by clicking the “Home” button.
- Type in the name of the Agency in the “Agency Name” box and leave all of the other search boxes blank.
- Click the “Search Button”
- The map will populate all of the locations available for the searched Agency.
- Directly below the search screen, The Agency and all of the available Programs at each location will be listed.

Tip: You can click on the hyperlinked Agency Name to be taken to the Agency Details Report to learn more specific details about the Agency.

* Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 500 records are displayed.

| Distance | Agency Name | Address | Phone | Program(s) |
|----------|---|--|--------------|---|
| N/A mi | The Center for Youth and Family Solutions | 603 N. Center St Bloomington, IL 61701 | 309-671-6700 | Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Extended Family Support Program |
| N/A mi | The Center for Youth and Family Solutions | 502 S. Morris Street Bloomington, IL 61701 | 309-671-6700 | Family Counseling Program - Bloomington Intact Family Services (IFS) |

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Utilizing the Agency Details Report

The Agency Details Report lists information regarding:

- Agency Contact Information
- Payment Options for Agency Services
- All of the Agency's locations
- All of the Programs offered at each site

Tip: The Agency Search can be very useful if an Agency offers a Program you like, but you can't remember the Program Name or details. Use the Agency Search to quickly find the Program you are looking for.

Tip: You can access a Program Report by clicking on any Program Name.

The screenshot displays the SPIDER web application interface. At the top, there is a navigation bar with 'SPIDER', 'Home', 'Help', 'About', 'Admin', and 'Login'. The main heading is 'Agency Details'. Below this, a box contains the following information:

- Agency Name: The Center for Youth and Family Solutions
- Agency Short Name: CCFY
- Agency Head Title: CFO
- First Name: Patricia C.
- Last Name: Fox
- Contact Title: COO
- First Name: Anthony T.
- Last Name: Flordan
- Web Address: www.cyfsolutions.org
- Last Updated: 3/6/2008
- Payment Options:
 - DICFS Payment
 - Free
 - Medicaid
 - Private Insurance
 - Sliding Scale
- Program Types: (Section header)

Below the agency details is a table with the following data:

| Location | Address | Phone | Yes | No | Programs | Services |
|-----------|--------------------------------------|--------------|-----|----|---|-------------------------|
| Champaign | 1315A Curt Drive Champaign, IL 61821 | 217-352-5179 | Yes | No | Family Counseling Program - Champaign Comprehensive Community-Based Youth Services (CCBYS) Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Intact Family Services (IFS) Foster Care Extended Family Support Program | Mental Health Treatment |
| Danville | 102 N. Robinson Danville, IL 61832 | 217-443-1772 | No | No | Family Counseling Program - Danville Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Intact Family Services (IFS) Foster Care | Mental Health Treatment |
| Galesburg | 292 N. Chambers Galesburg, IL 61401 | 309-342-1136 | Yes | No | Family Counseling Program - Galesburg Comprehensive Community Based Youth Services (CCBYS) Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Intact Family Services (IFS) | Mental Health Treatment |

A black arrow points from the 'Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services)' program name in the Galesburg row to the right. At the bottom of the page, there is a copyright notice: 'Copyright © 2017 Department of Children and Family Services Illinois'.

Benefits of SPIDER

SPIDER helps Service Providers and Community Members quickly become Resource Experts. We believe this creates long-term benefits by:

- Saving **time** in locating effective and appropriate services.
- Improving the user's ability to find specific Providers that offer **needed and individualized services** that are in close proximity to a target location.
- Allowing **for more choice and options to Community Members** as they seek supportive services.
- Offering the **ability to look at and analyze resource gaps and resource deserts** with the use of SPIDER's interactive map.

Contact SPIDER

- Do you want to add or modify an agency, program or location in SPIDER?
- Do you see inaccurate or outdated information?
- Have any questions about SPIDER
- Need any assistance or support?
- Want to schedule an in-person or web-based SPIDER training for your agency?

Please contact the SPIDER Team at: DCFS.SPIDER@Illinois.gov

Tip: We are looking for User Feedback to help make this database as user-friendly as possible. You can take our *User Survey* found in the “Help” Section of SPIDER and email your completed survey to the SPIDER Team.