

SPIDER User Tips

(Service Provider Identification & Exploration Resource)

Getting Comfortable with SPIDER Quickly

There are 4 Different Search Options

Locate Programs based on an Area of Interest such as an Address, Zip Code, City, Neighborhood, or County Location

Agency Search

Locate Programs based on your Current Location

State-Wide Program Search

The screenshot displays the SPIDER web application interface. At the top, there is a navigation bar with links for Home, Help, About, Admin, and a Log in button. Below the navigation bar, there is a search section with a text input field labeled "Search from location or zip code:" and two green buttons: "Locate address" and "Get my location". To the right of the "Get my location" button, there is a black arrow pointing to it from the "Locate Programs based on your Current Location" text box. Below the search section, there is a form with several fields: "Agency Name:" (text input), "Program Type:" (dropdown menu with "All" selected), "Service Type:" (dropdown menu with "All" selected), "Payment Type:" (dropdown menu with "All" selected), "Language:" (dropdown menu with "English" selected), "Maximum Distance:" (dropdown menu with "5" selected), "Services Offered in Home?" (checkbox), and "Accepts DCFS Youth in Care?" (checkbox with a checkmark). There are "Search" and "Clear Search" buttons at the bottom of the form. To the right of the form, there is a map of Illinois showing major cities and highways. At the bottom of the page, there is a copyright notice: "Copyright © 2017 Department of Children and Family Services Illinois".

Search from location or zip code: [Locate address](#) [Get my location](#)

Agency Name:

Program Type:

Service Type:

Payment Type:

Language:

Maximum Distance:

Services Offered in Home? ☐

Accepts DCFS Youth in Care? ☒

[Search](#) [Clear Search](#)

* Distances can only be calculated if you share your physical location or enter an address in the search from location. For performance reasons, only the first 500 records are displayed.

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When To Use Each Search Method

Search By Area of Location: Searching for Programs from a Preferred Location is most useful to locate services within the location that meets your needs such as services within a specific neighborhood or city, near a school, and/or from a specific address.

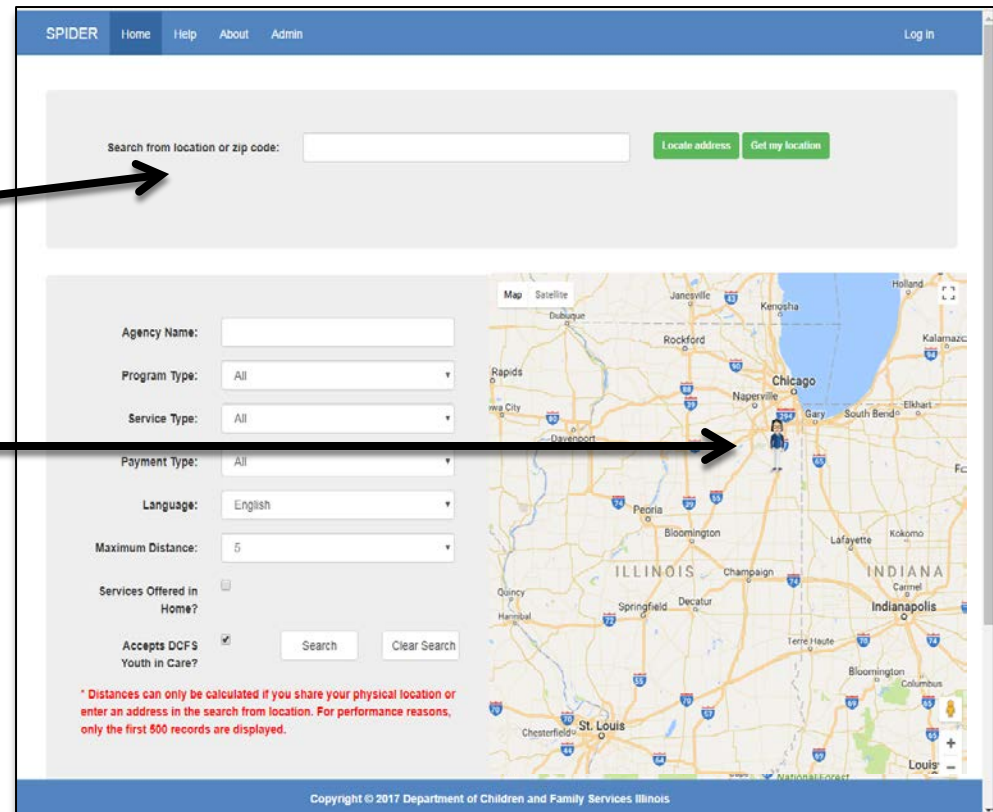
Search By Current Location: Searching for Programs from your Current Location is most useful when you need to find services from your immediate location.

Agency Search: An Agency Search is most useful when you want to learn more about an Agency and the Programs they offer to individuals, families, and the community.

State-Wide Search: A State-Wide Search is most useful when you want to learn more about what types of Programs are available throughout Illinois, and/or you want to assess service deserts, service gaps, and the potential to network with like-services.

Program Search by Area of Interest

- To Locate an Area of Interest type in an Address, Zip Code, Neighborhood, City, or County into the “Search from location or zip code” box and click the “**Locate Address**” button.
- Once SPIDER has found your desired location, an Avatar will appear on the map identifying your preferred location.
- You can then begin to fill in specific Search Criteria that meet your needs or leave the search parameters blank to identify all programs within a specific Area of Interest.

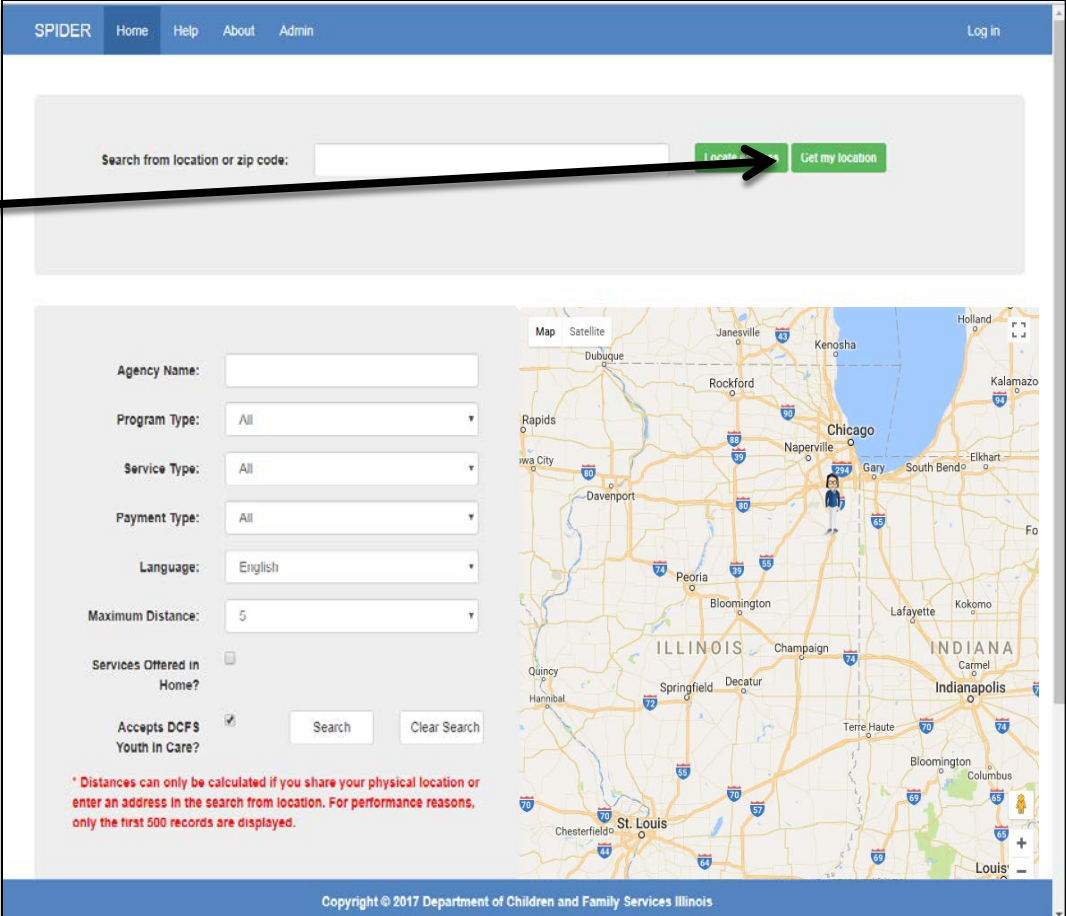


The screenshot displays the SPIDER web application interface. At the top, there is a navigation bar with links for Home, Help, About, Admin, and a Log in button. Below the navigation bar, there is a search section with a text input field labeled "Search from location or zip code:" and two buttons: "Locate address" and "Get my location". An arrow points from the first bullet point of the list to the "Locate address" button. Below the search section, there are several filter fields: Agency Name, Program Type, Service Type, Payment Type, Language, and Maximum Distance. There are also checkboxes for "Services Offered in Home?" and "Accepts DCF's Youth in Care?". A "Search" button and a "Clear Search" button are located below the filters. An arrow points from the second bullet point of the list to a small avatar icon on a map of Illinois. The map shows various cities and highways. At the bottom of the page, there is a copyright notice: "Copyright © 2017 Department of Children and Family Services Illinois".

Tip: If searching for a city, it can be helpful to include “IL” in the search. ie: “Springfield, IL”

Program Search by Current Location

- Find your Current Location by leaving the “Search from location or zip code” box blank and click on the **“Get my Location”** button.
- Once SPIDER has found your Current Location, an Avatar will appear on the map identifying your location.
- You can then begin to fill in specific Search Criteria that meet your needs or leave the Search Criteria blank to identify all programs near your Current Location.



The screenshot displays the SPIDER web application interface. At the top, a blue navigation bar contains the links: SPIDER, Home, Help, About, Admin, and a Log in button. Below the navigation bar, there is a search section with a text input field labeled "Search from location or zip code:" and two green buttons: "Locate" and "Get my location". A black arrow points from the "Get my Location" button in the list to the "Get my location" button on the screen. Below the search section, there is a form with several dropdown menus and checkboxes. The form fields are: Agency Name (text input), Program Type (dropdown menu with "All" selected), Service Type (dropdown menu with "All" selected), Payment Type (dropdown menu with "All" selected), Language (dropdown menu with "English" selected), Maximum Distance (dropdown menu with "5" selected), Services Offered in Home? (checkbox), and Accepts DCFS Youth In Care? (checkbox). Below the form fields are "Search" and "Clear Search" buttons. To the right of the form is a map of Illinois and surrounding areas, showing major cities and highways. A small blue avatar icon is visible on the map, indicating the user's current location. At the bottom of the screen, a blue footer bar contains the text: "Copyright © 2017 Department of Children and Family Services Illinois".

SPIDER Home Help About Admin Log in

Search from location or zip code:

Agency Name:

Program Type:

Service Type:

Payment Type:

Language:

Maximum Distance:

Services Offered in Home? ☐

Accepts DCFS Youth In Care? ☒

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Utilizing the Search Criteria

- If you are completing a location-based or State-Wide search you can utilize the Search Criteria to find the most appropriate services.
- You can further specify your search with Program Type, Service Type, Payment Type, Language and Maximum Distance.
- If you are looking for programs that are able to be offered in-home click the box for “Services Offered in Home.”
- If you need to specifically find a program that is able to work with DCFS Youth in Care, check the box that says “Accepts DCFS Youth in Care.”
- Click the “Search” button when you are ready to locate Programs. Programs will populate below the map. If you hit the Enter Key on your keyboard instead of clicking the “Search” button, your Search Criteria will be cleared and you will need to start your search over.

Tip: If you live outside the Chicagoland area bump up your Maximum Search Distance to increase the number of programs located.

Program Type: All

Service Type: All

Payment Type: All

Language: English

Maximum Distance: 5

Services Offered in Home? ☐

Accepts DCFS Youth in Care? ☒

Search Clear Search

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TIP: The Program Type “*Health Clinics*” and the “*Services Offered In Home*” Search are **brand new features!** If you don’t find services right away under these new features, then continue to check back on them. The SPIDER team is working hard to add these resources to the database.

Utilizing the Program Search Reports

- The Program Search Report populates directly below the search screen of SPIDER after you complete a search.
- Reading from left to right, the distance from your Specified location is shown first, then the Agency, the Address, Phone Number and the Program(s) that meets your search criteria.
- You can click on the hyperlinked Agency name to access the Agency Details Report.
- You can click on the hyperlinked Program name to access the Program Report.

SPIDER Home Help About Admin Log in

Language: English

Maximum Distance: 25

Services Offered in Home? ☐

Accepts DCFS Youth in Care? ☐

Search Clear Search

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Cunningham Children's Home
1301 N. Cunningham Ave Urbana, IL 61802

Export

Distance	Agency Name	Address	Phone	Program(s)
0.1 mi	Family Service of Champaign County	15 E. Main Street Champaign, IL 61820	217-352-0099	Retired and Senior Volunteer Program (RSVP)
0.2 mi	St. Jude Catholic Worker House	317 S. Randolph Champaign, IL 61820	217-355-9774	Shelter
0.2 mi	Family Advocacy in Champaign County	310 W. Church Champaign, IL 61820	217-607-0546	Family Advocacy Center
0.2 mi	Kevin Elliott Counseling	309 W. Clark St. Champaign, IL 61820	217-390-9066	Kevin Elliott Counseling
0.3 mi	Rosecrance (formerly Community Elements)	70 E. Washington Champaign, IL 61820	217-398-8080	TIMES Center
0.3 mi	Family Service of Champaign County	105 E. State St. Champaign, IL 61820	217-352-0099	Counseling Program Children First Senior Transportation
0.3 mi	Local Food Bank Local Assistance	900 North East Street Champaign, IL 61820	217-352-0099	Local Food Bank

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Tip: If this is a useful search, click the “Export” button and this entire Program Search Report will be transferred directly into an Excel spreadsheet that you can edit, email, and/or print it.

Utilizing the Program Reports

Tip: If you think this is a great resource you can Download it or Print it.

- A Program Report includes useful information ranging from Contact Details, Services Provided, Payment Options, Eligibility Requirements, Intake, Flex Funding Availability, and much more!
- The **Contact Name** is useful as it allows you to call the Program directly instead of leaving a voicemail in the Agency's general mailbox.
- **Intake information** allows the participant to be prepared with the appropriate documentation and have a successful first appointment.
- **Program Eligibility** helps to quickly identify the populations served and what risk factors (if any) are required to participate.

Tip: Programs are updated yearly. If you see a program that is out of date most likely Program staff were busy and did not get back to SPIDER staff with updates. We keep out of date programs listed in the database if we can see they are still operating to give you more resources to look through.

SPIDER Home Help About Log in

Download Print

Agency Name Harmony Center for Holistic Psychotherapy
Program Name Spectrum of Rockford LGBT Counseling Program
Program description Spectrum of Rockford LGBT is a safe place for Gay, Lesbian, Bisexual, Transgender, Questioning and Allies. We provide social and supportive activities in an alcohol free and smoke free environment. We welcome those of all ages. Spectrum of Rockford is led by LGBTQ professionals and provides supportive services such as support groups, individual therapy, couples therapy, and family therapy.
Program Comments Updated 12/6/2017 NC
Last Comprehensive Update 12/6/2017

Street Address 6625 N. Second Street
City Loves Park
Zip Code 61111
General Phone Number (815) 639-0300
Extension
Hotline Number
Agency Web-Address <http://www.harmonycenterforholisticpsychotherapy.com/>
Contact Person Dr. Lisa Breisch
Contact Phone Number (815) 639-0300
Contact Fax Number (815) 639-0303
Contact Email Address lisa@breischpsychd@yahoo.com

Intake Referral Information
Intake Phone Number (815) 639-0300
Intake Phone Extension
Intake Coordinator Tiffany Scott and Kari Granderson
Referral Sources Anyone

Program Head Title Director
Program Head Lisa Breisch, PsyD
Web Address www.harmonycenterforholisticpsychotherapy.com/
Email Address lisa@breischpsychd@yahoo.com
Type of Treatment Mental Health Treatment
Population Served LGBTQ
Other Populations General Population
Level Of Care Outpatient
Capacity 50

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State-Wide Program Search

- If you have done any previous location searches clear them out by clicking on the “Home” button.
- Leave the “Search from location or zip code” bar blank
- Fill in the Search Criteria based on your needs or leave them blank
- Click the “Search” button
- The Programs that meet your search criteria will populate directly below the search screen. In a State-Wide Search, programs will be alphabetized by city name.

SPIDER Home Help About Admin Log In

Search from location or zip code: [Locate address](#) [Get my location](#)

Agency Name:

Program Type:

Service Type:

Payment Type:

Language:

Maximum Distance:

Services Offered in Home? ☐

Accepts DCFS Youth in Care? ☒

[Search](#) [Clear Search](#)

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Distance	Agency Name	Address	Phone	Program(s)
N/A mi	West Central Community Services Inc./Head Start	202 West Bryder Street Addington, IL 61401	309-734-3151	Head Start
N/A mi	YWCA of Metropolitan Chicago	2055 W Army Trail Road Addington, IL 60101	312-372-6500	Sexual Violence and Support Services Innovation & Technology Institute YWCA Technology Tiny Books Child Care Program Child Care Assistance Program
N/A mi	Lutheran Child and Family Services of Illinois	343 W. Lake Street Addington, IL 60101	800-363-5237	Lutherbrook Child & Adolescent Center
N/A mi	Lutheran Child and Family Services of Illinois	333 W. Lake Street Addington, IL 60101	800-363-5237	Foster Care
N/A mi	Lutheran Child and Family Services of Illinois	329 W. Lake Street Addington, IL 60101	800-363-5237	Lutherbrook Academy

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Tip: One Agency may have multiple Programs available at one location that meet your search criteria. If so, all appropriate Programs will be listed for each location. This applies to all searches.

Agency Search

- If you have done any previous location searches clear them out by clicking the “Home” button.
- Type in the name of the Agency in the “Agency Name” box and leave all of the other search boxes blank.
- Click the “Search Button”
- The map will populate all of the locations available for the searched Agency.
- Directly below the search screen, The Agency and all of the available Programs at each location will be listed.

Tip: You can click on the hyperlinked Agency Name to be taken to the Agency Details Report to learn more specific details about the Agency.

SPIDER Home Help About Admin Log in

Agency Name: The Center for Youth and Family Solutions

Program Type: All

Service Type: All

Payment Type: All

Language: English

Maximum Distance: .5

Services Offered in Home? ☐

Accepts DCFS Youth in Care? ☒

Search Clear Search

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Map Satellite Pids

The Center for Youth and Family Solutions
502 S. Morris Street Bloomington, IL 61701

Distance	Agency Name	Address	Phone	Program(s)
N/A mi	The Center for Youth and Family Solutions	603 N. Conter St Bloomington, IL 61701	309-671-6700	Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Extended Family Support Program
N/A mi	The Center for Youth and Family Solutions	502 S. Morris Street Bloomington, IL 61701	309-671-6700	Family Counseling Program - Bloomington Intact Family Services (IFS)

Export

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Utilizing the Agency Details Report

The Agency Details Report lists information regarding:

- Agency Contact Information
- Payment Options for Agency Services
- All of the Agency's locations
- All of the Programs offered at each site

Tip: The Agency Search can be very useful if an Agency offers a Program you like, but you can't remember the Program Name or details. Use the Agency Search to quickly find the Program you are looking for.

Tip: You can access a Program Report by clicking on any Program Name.

Agency Details

Agency Name: The Center for Youth and Family Solutions

Agency Short Name: CCFY

Agency Head Title: CEO

First Name: Patricia C.

Last Name: Fox

Contact Title: COO

First Name: Anthony T.

Last Name: Riordan

Web Address: www.cyfsolutions.org

Last Updated: 3/6/2008

Payment Options:

- DCFS Payment
- Free
- Medicaid
- Private Insurance
- Sliding Scale

Program Types

Champaign	1315A Curt Drive Champaign, IL 61821	217-352-5179	Yes	No	Family Counseling Program - Champaign Comprehensive Community-Based Youth Services (CCBYS) Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Intact Family Services (IFS) Foster Care Extended Family Support Program	Mental Health Treatment
Danville	102 N. Robinson Danville, IL 61832	217-443-1772	No	No	Family Counseling Program - Danville Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Intact Family Services (IFS) Foster Care	Mental Health Treatment
Galesburg	292 N. Chambers Galesburg, IL 61401	309-342-1136	Yes	No	Family Counseling Program - Galesburg Comprehensive Community Based Youth Services (CCBYS) Crisis Pregnancy Counseling (Pregnancy Planning & Family Support Services) Intact Family Services (IFS)	Mental Health Treatment

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Benefits of SPIDER

SPIDER helps Service Providers and Community Members quickly become Resource Experts. We believe this creates long-term benefits by:

- Saving **time** in locating effective and appropriate services.
- Improving the user's ability to find specific Providers that offer **needed and individualized services** that are in close proximity to a target location.
- Allowing **for more choice and options to Community Members** as they seek supportive services.
- Offering the **ability to look at and analyze resource gaps and resource deserts** with the use of SPIDER's interactive map.

Contact SPIDER

- Do you want to add or modify an agency, program or location in SPIDER?
- Do you see inaccurate or outdated information?
- Have any questions about SPIDER
- Need any assistance or support?
- Want to schedule an in-person or web-based SPIDER training for your agency?

Please contact the SPIDER Team at: DCFS.SPIDER@Illinois.gov

Tip: We are looking for User Feedback to help make this database as user-friendly as possible. You can take our *User Survey* found in the “Help” Section of SPIDER and email your completed survey to the SPIDER Team.