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Supervised Visitation  
And Exchange Program

**Hope House is funded by the  
LaSalle County 708 Mental  
Health Board.**

Download more information on our  
website at [www.ysbiv.org](http://www.ysbiv.org) or check  
us out on Facebook at Youth Service  
Bureau of Illinois Valley.



Main Office:

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Ottawa, IL 61350

815.433.3953 Ext.3020



Program information and contact  
numbers may be found on

[www.ysbiv.org](http://www.ysbiv.org)  
[contactus@ysbiv.org](mailto:contactus@ysbiv.org)

Find us on Social Media



Youth Service Bureau



*of Illinois Valley*



Supervised Visitation  
And Exchange Program

## Serving LaSalle County

Helping young people and families  
succeed by serving them in their home,  
school and community.

**Hope House**

**424 W. Madison  
Ottawa, IL 61350**

**Phone: 815-433-3953 Ext 3020**

**Email: [hopehouse@ysbiv.org](mailto:hopehouse@ysbiv.org)**

## What is Hope House?

Supervised Visitation and Exchange Services arrange for non-residential parents to have access to their children in a safe and impartial setting under the observation of a third party who is responsible for intervening as needed to promote safety. Services are typically ordered by the court or another referring agency in dependency or family law cases, such as under an order of protection or outlined in a divorce decree, when contact with the non-residential parent may present a risk to the child or to the other parent.

## Purpose:

Supervised Visitation and Exchange Services enable children to maintain connections with parents with whom they are not living by protecting the physical and emotional safety of the children and their families, including the safety of parents who have been victims of domestic violence. Hope House services are considered to be a solution in the majority of divorce and/or custody issues.

## Scheduling of Services:

Visits may be as temporary as a 2 to 6 week time frame, or up to 3 months, 6 months, one year or more to a certain age of the child (very rare).

Hope House is open 7 days a week from 9 a.m. to 8 p.m., as needed, with the exception of major holidays.



**YSB Hope House Safe Visitation and Exchange Program is available for FREE if at least one client is a LaSalle County Resident.**

## Service Fees:

The Youth Service Bureau of Illinois Valley administered the former Hope House/Safe Haven program for six years under a Federal Government grant. As of December 2013, the 708 Mental Health Board of LaSalle County committed to fund Hope House, once again, for LaSalle County residents. Out of County Residents fees are as follows:

**Visits - \$25 for each hour.**

Arrangements will be made for clients to pay prior to service. YSB does not take responsibility to determine which parent pays, or if they share in the long term. The ideal arrangement would be to have payment arranged by court order.

## Procedures:

At no time will the parties involved have contact (physical, audible or visual contact) as a matter of Hope House guidelines. A two-door entrance locked facility is available. Upon referral, Hope House will contact the parties involved and conduct an intake before visits are scheduled. Both parties are expected to comply with Hope House rules of safety and conduct and services can be terminated if cooperation is not present. Visitation reports can be requested if parties sign a release form as well and/or subpoenaed if needed for future court dates.

## About the Staff:

- **60 hours of Domestic Violence Training**
- **Background Checks**
- **YSB Training**

## Hope House Does Not Provide:

- Therapeutic visitation
- Opinions as to custodial or visitation arrangements

